

Adults and Communities

Provisional Performance 2017/18

PREVENT NEED

Corporate Strategy	Better Adult Social Care
Joint Health and Wellbeing Strategy	Managing the shift to early intervention and prevention

Corporate Priority: Unified prevention offer and Information and Support

Measure and Description		Aim	RAG	Annual Comparison	Year-end Target	17/18	16/17 and Quartile	
Local	% of sequels that 'Prevent Need'	Target Band Width	R	↔	59-63%	58% (16.4k out of 28.1k)	58% (18.9k out of 32.7k)	N/A
ASCOF 3D pt 1	% of SUs who find it easy to find information	H	N/A	N/A	70.1%	Due summer 2018	70%	Bottom
ASCOF 3D pt 2	% of carers who find it easy to find information	H	N/A	N/A	N/A	Next survey due 2018/19	63.5%	Third

Corporate Strategy	Leicestershire's Cultural Environment
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Corporate Priority: A Better Place and Visitor Offer

Measure and Description		Aim	RAG	Annual Comparison	Year-end Target	17/18	16/17 and Quartile	
Local	Heritage visits	H	G	↔	Maintain 16/17	151.6k	152.3k	N/A
Local	Hours of Volunteering	H	G	↔	Maintain 16/17	24.3k	24.4k	N/A

Corporate Priority: Remodelled Library Service

Measure and Description	Aim	RAG	Annual Comparison	Year-end Target	17/18	16/17 and Quartile
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Corporate Priority: Remodelled Library Service

Measure and Description		Aim	RAG	Annual Comparison	Year-end Target	17/18	16/17 and Quartile	
Local	Total council funded library visits	H	R	↓	1.0m	0.98m	1.01m	N/A
Local	Total council funded library issues	H	G	↑	1.41m	1.51m	1.48m	N/A
Local	Council funded children's issues	H	G	↑	551.0k	592.8k	580.0k	N/A
Local	E-loans	H	G	↑	100.2k	139.4k	77.1k	N/A
Local	Total community library issues	N/A	For information only			351.7k	388.8k	N/A
Local	Community library children's issues.	N/A	For information only			188.1k	196.9k	N/A

Corporate Strategy

Investment in People – Employment and Skills Support

Corporate Priority: Remodelled Library Service

Measure and Description		Aim	RAG	Annual Comparison	Year-end Target	17/18	16/17 and Quartile	
Local	LALS Success Rate	H	G	↔	86%	95% (Academic year 17/18)	96% (Academic year 16/17)	N/A

REDUCE NEED**Corporate Strategy**

Better Adult Social Care

Joint Health and Wellbeing StrategySupporting the ageing population;
Improving services for people with learning disabilities*Corporate Priority: Unified prevention offer and Information and Support*

Measure and Description		Aim	RAG	Annual Comparison	Year-end Target	17/18	16/17 and Quartile	
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Corporate Priority: Unified prevention offer and Information and Support

Measure and Description		Aim	RAG	Annual Comparison	Year-end Target	17/18	16/17 and Quartile	
Local	% of sequels that 'Reduce Need'	Target Band Width	R	↓	13-17%	18% (5.0k out of 28.1k)	21% (6.9k out of 32.7k)	N/A
ASCOF 1I pt 1	% of SUs who had as much social contact as they would like	H	N/A	N/A	48%	Due summer 2018	46%	Second
ASCOF 1I pt 2	% of carers who had as much social contact as they would like	H	N/A	N/A	N/A	Next survey due 2018/19	31.4%	Third

Corporate Priority: Effective Support for People with Learning Disabilities

Measure and Description		Aim	RAG	Annual Comparison	Year-end Target	17/18	16/17 and Quartile	
ASCOF 1G	% of people with LD in settled accommodation	H	G	↔	80%	80.3% (1.2k out of 1.5k)	79.4% (1.2k out of 1.5k)	Second
ASCOF 1E	% of people with LD in employment	H	G	↔	11%	11.2% (0.2k out of 1.5k)	11.1% (0.2k out of 1.5k)	Top

DELAY NEED

Corporate Strategy	Integrating Health and Social Care – Better Care Fund
Joint Health and Wellbeing Strategy	Supporting the ageing population

Corporate Priority: Improved Hospital Discharge and Reablement

Measure and Description		Aim	RAG	Annual Comparison	Year-end Target	17/18	16/17 and Quartile	
Local	% of sequels that 'Delay Need'	Target Band Width	G	↔	12-16%	12% (3.3k out of 28.1k)	12.2% (4.0k out of 32.7k)	N/A

Corporate Priority: Improved Hospital Discharge and Reablement

Measure and Description		Aim	RAG	Annual Comparison	Year-end Target	17/18	16/17 and Quartile	
Local	Delayed transfers of care attributable to ASC-only	L	G	↑	228 Ave days per Mth	188 Ave days/Mth	248 Ave days/Mth	Second
ASCOF 2D	% of people who had no need for ongoing services following reablement	H	G	↔	80%	80.4% (2.4k out of 2.9k)	80.2% (2.7k out of 3.4k)	Second
ASCOF 2B pt 1 <i>*BCF*</i>	Living at home 91 days after hospital discharge and reablement	H	G	↔	87%	86.1% (490 out of 569)	86.5% (378 out of 437)	Second
ASCOF 2A pt 1	Permanent admissions to care (aged 18-64) per 100,000 pop.	L	R	↓	6.1	9.4 (38 admissions)	7.1 (29 adm's)	Top
ASCOF 2A pt 2 <i>*BCF*</i>	Permanent admissions to care (aged 65+) per 100,000 pop.	L	R	↓	630.6	659.7 (920 admissions)	633.5 (864 adm's)	Third

MEET NEED

Corporate Strategy	Better adult social care
Joint Health and Wellbeing Strategy	Supporting the ageing population

Corporate Priority: Greater Personalisation of Services

Measure and Description		Aim	RAG	Annual Comparison	Year-end Target	17/18	16/17 and Quartile	
Local	% of sequels that 'Meet need'	Target Band Width	R	↓	5-9%	11% (3.0k out of 28.1k)	9.0% (2.9k out of 32.7k)	N/A

Corporate Priority: Greater Personalisation of Services


Measure and Description		Aim	RAG	Annual Comparison	Year-end Target	17/18	16/17 and Quartile	
ASCOF 1C pt 1a	Adults aged 18+ receiving self directed support	H	R	↓	97%	94.1% (4.5k out of 4.8k)	95.5% (4.6k out of 4.8k)	Second
ASCOF 1C pt 2a	Adult aged 18+ receiving direct payments	H	G	↓	45%	53.3% (2.6k out of 4.8k)	55.4% (2.7k out of 4.8k)	Top
ASCOF 1C pt 1b	Carers receiving self directed support	H	G	↔	99%	99.7% (1.5k out of 1.5k)	99.7% (1.6k out of 1.6k)	Second
ASCOF 1C pt 2b	Carers receiving direct payments	H	G	↔	96%	97.0% (1.4k out of 1.5k)	96.7% (1.5k out of 1.6k)	Second


Corporate Priority: Strong Adult Safeguarding


Measure and Description		Aim	RAG	Annual Comparison	Year-end Target	17/18	16/17 and Quartile	
Local	Of safeguarding enquiries where an outcome was expressed, the percentage partially or fully achieved	H	G	↑	85%	97.9% (742 out of 782)	94.2% (481 out of 512)	N/A
ASCOF 4B	% of service users who say that services have made them feel safe	H	N/A	N/A	90%	Due summer 2018	91%	Top

Key to Columns

Measure	ASCOF	A metric within the national performance framework known as Adult Social Care Outcomes Framework (ASCOF)
	Local	A measure defined and calculated for Leicestershire County Council only
Aim	High	The aim of performance is to be high
	Low	The aim of performance is to be low

Annual Comparison  Improvement in performance between 2016/17 and 2017/18.

 Little or no change in performance between 2016/17 and 2017/18

 Performance declined between 2016/17 and 2017/18.